

MANGANO

DEAR CUSTOMER THANK YOU FOR YOUR PURCHASE
ON THE MANGANO ONLINE STORE
WE HOPE YOU ENJOYED A DELIGHTFUL CUSTOMER EXPERIENCE

If you wish to change the size or you are not satisfied with the item you ordered, no problem: you have ten (10) working days from receipt of goods to notify us that you want to return the item. For each order it is allowed a single request for return, change of size, or refund of the item (excluding shipping costs).

To make the return you have to:

1. send an e-mail stating your order number, name, surname, items you wish to return and the desired compensation: size change, color change, item change or refund;
2. fill the form below in every detail;
3. send the box through express courier to the address:
GRUPPO MANGANO SRL
Via Alcide De Gasperi 18F
25060 Collebeato (BS)
ITALY
4. pay shipping costs for return.

Once we receive your returned item/s, Mangano has thirty (30) days to replace, refund or change the size of the item/s. In case the requested size is not available, we'll get in contact with you the soonest via e-mail.

We only consider requests meeting the following requirements:

- items and packaging in the same conditions of delivery.
- Items have never been washed or used
- Items are provided with original labels

In the event that any of the above requirements is not matched, you are not entitled to a replacement or refund. In this case, the item will be returned at your expenses.

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The refund will be completed within thirty (30) days after receipt of the package through PayPal or X-Pay by credit card or by bank transfer for cash on delivery.

Mangano will not reimburse any order until it has successfully received the product and checked the conditions of the same; upon completion of the quality check by the competent office, the administrative office will deal with the reimbursement.

For any further information please contact our Customer Service:

servizio.clienti@mangano.com

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RETURN / REFUND FORM

ORDER NUMBER:

NAME:

ITEM TO RETURN:

DESIRED COMPENSATION:

DATE OF DELIVERY

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GRUPPO MANGANO Srl - Via De Gasperi, 18/F - 25060 Collebeato(BS) - Tel. + 39 030 2510353 - Fax +39 030 2519742
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